

## Group Classes:

- You must register for **each** class you want to attend using the big green 'Register' button located with each class description. Registration must be received prior to 24 hours of the class start.
- Expiration dates will be enforced
  - o Single Pass – Expires 1 week from purchase
  - o 6 Pack – Expires 8 weeks from date of purchase
  - o 10 Pack – Expires 15 weeks from date of purchase
  - o 20 Pack – Expires 28 week from date of purchase
- No Show policy will be enforced
  - o If you register for class, or tell us you are coming – and don't show (or call, or text within 24 hours of class start) you will forfeit the pass for that class
- You Must contact us prior to registering for the first time
- You Must contact us prior to registering for class if your dog has any significant behavioral challenges (aggression towards dogs or people, resource guarding, etc...)

## ***Class Rules***

- No Flexi Leashes – you must have a standard, fixed leash 4-6'
- You must register **at least 24 hours** prior to class
- You must provide your own treats and bring poop bags, water, and anything else your dog might need. We suggest putting together a training bag with all the essentials.
- You must have a properly fitted harness/collar/headcollar that is in **good** condition
- If you cannot control your dog without the use of aversive equipment (e-collar, prong, pinch, choke chain, etc...) you must contact us before attending a class
- If you arrive unprepared and wish to stay for class -you can purchase treats and equipment in the store. You may not take treats and equipment for free.
- When arriving for class; you must remain in your car until the instructor invites you in, or staff gives you other instructions.
- Do NOT open any gates or doors without staff instruction!
- If you do not register and show up anyway, there may not be room for you in class, class may have been moved or cancelled.
- If you wish to bring an extra dog, or switch dogs -you must discuss with the instructor prior to registration.
- If you want to bring your child to class - you must discuss with the instructor prior to registration.
- Every child must have a responsible adult to chaperone them
- Children are allowed and encouraged to participate in the training, but they must be accompanied by a responsible adult. You may NOT drop your child and dog off and come back for them in an hour!
- You are responsible for any damages your dog causes to equipment or the facility
- Do not arrive more than 10 minutes prior to your class start time
- Do not let your dog approach other dogs
- You must pay attention to your dog!
- Your dog must be healthy and free from parasites (fleas, worms, etc..), You will attest to this fact when you submit your registration.
- Allow your dog to potty is designated areas only! (not on cars, landscaping, equipment...etc)
- Confirmation emails will be sent the day prior to class. If you think you registered for something, but didn't receive a confirmation, please contact your instructor ASAP!
- 24 hours prior to class – if there is only one registrant, they will be contacted and given the choice to cancel (pass expiration will be extended one week), move to a different class, or take the time slot as a private and pay the private session fee.