



_____ Date

RESIDENT CONTRACT

Owner: _____ Contact #: _____

Address: _____

Email: _____

Emergency Contact: _____ Phone #: _____

Relation to Owner: _____ Alt. Phone #: _____

Dogs name: _____ Age: _____ Breed: _____

Vet's Name: _____ Vet's Contact #: _____

Date of last vet visit: _____ Reason: _____

Please list most recent vaccinations and/or titer tests: (you may also attach a separate sheet)

Vaccine	Date given	Date expires
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Dog is on premises for:

Day Care Day Training Boarding Board & Train Grooming Other _____

Special Instructions:

Health:

Owner's
Initial

All dogs coming on the premises must be in good health and current on all vaccinations. This includes a recent negative fecal sample, and proof of vaccines or titering to show antibody levels. Dogs must also be free of fleas/ticks/mites and on current preventatives. By initialing this paragraph, the owner attests to this statement. Any exceptions must be discussed prior to the dog's stay.

Please list exceptions here:

Living Arrangements:

Owner's
Initials

All dogs will reside inside my home under supervision. In the event I cannot adequately supervise, dogs will be placed in crates. No dog will be crated longer than 4 hours at a time; with the exception of overnight (10p to 6a). Crates used will be substantially large (in most cases 54" crates are used). While crated, dogs will be provided with clean water, appropriate bedding, and safe chew items. Crates are cleaned, disinfected and sterilized after each dog is finished using. All dogs will be taken outside for both bathroom breaks, and play time in the fenced play yards. The actual amount of time outside will be dependent on weather and other conditions. We will allow as much time outside as possible.

In the event a crate is unsuitable confinement; arrangements as specified by the owner will be used. Please state those arrangements here:

Feeding:

Owner's
Initials

All dogs will receive a high quality, super premium diet consisting of both dry kibble and wet food. These foods will be free from recalls, will not contain fillers, grains or preservatives, nor will they contain any questionable ingredients. These foods are the same that I trust for my own dogs. Actual brands may vary depending on what is available at time of purchase. Meals are fed twice a day (morning and evening), unless otherwise specified. Owners may, of course, provide their own food.

Any allergies or special dietary instructions (including allergies and/or adverse reactions) must be written here:

Medication:

Owner's
Initials

If your dog is on any medication; you are required to let us know! If your dog is due for a heartworm preventative medication and/or a flea & tick medication or treatment, etc., its no problem for us to administer this medication - just let us know the date(s) to administer the medication, so we can accommodate your dog. If your dog requires medication(s) during our care, you are responsible for providing us with the medication(s) and instructions for use. No medication or supplement will be given without the owner's knowledge and agreement.

Please list any/all medications and provide dates/times to administer, as well as medication instructions:

Training:

Owner's
Initials

Dogs that are receiving training will be instructed using positive techniques. No aversive equipment will be used unless previously discussed and agreed to with the owner. Training will often include excursions off the property to local businesses and public areas. Progress reports will be provided to owner via text and will include both written description and photos. Goals for training will be discussed prior to the dog's stay. Every effort will be made to reach the desired outcome; however a desired behavior cannot be guaranteed. Any concerns over progress will be discussed as they occur.

Please list special requests or instructions for training here:

Play Time:

Owner's
Initials

All dogs will receive ample play time, both inside and outside. The actual amount of time is dependent on many factors; including weather, available playmates, the dog's endurance and temperament, etc.. Dogs will be given as much play time as safely possible. Initial temperament testing will be performed to determine possible playmates. During the first 24 hours, all new dogs will remain on a long line while in the play yard to ensure safety. Once they have proven their disposition, they may be allowed off the line, if it is safe to do so. All dogs will be supervised when in the play yard. In the event that a dog does not get along with the other dogs staying, then that dog will receive individual attention which could include playing fetch, going for a hike, playing on the confidence course, or anything else they enjoy. For all dogs, even if their disposition is such that they can freely play with others – they will still get breaks throughout the day to prevent them from becoming over-tired or overdoing it. These breaks are 30-60 minutes crated in the training

room. After their breaks; they return to playing. All dogs will remain within the fenced perimeter for free play. For hikes outside the perimeter, the dog will be fitted with a martingale collar and harness to prevent the dog from slipping out. Leashes are mandatory for all trips outside the fence line or off the property!

Grooming:

Owner's
Initials

We will only accept one or two grooming clients at a time. All grooming is done by hand and is always supervised. There are no 'dry-boxes' or time when the dog is left in front of a blower or on top of a table unsupervised. All grooming requirements must be specified prior to the appointment. Dogs will be picked up, groomed, then delivered back home by REACH K9. Often, grooming by hand is a time-consuming process that takes several hours. All dogs will be given a break to potty, stretch and relax periodically during the process. Dogs will not be forced, pinned or tied down. For safety, a groomers loop may be fitted, simply to prevent the dog from jumping out of the tub or off the table; but it will not be overly tight, and the dog will never be left unsupervised while tethered in this manner. Treats may be used to help make the grooming a positive experience.

Cleanliness of the Training Room, Grooming Station, Play yards, etc...

Owner's
Initials

All crates are cleaned and disinfected after use by a dog using BEST SHOT 256 Disinfectant, one of the most current and effective animal care facility disinfectants, cleaners and deodorizers on the market today. BEST SHOT 256 Disinfectant provides area control of staph, salmonella, E. coli, bordetella bronchiseptica, adenovirus, canine distemper, feline picornavirus, HIV-1, infectious bovine rhinotracheitis, rabies, herpes, pseudorabies, respiratory syncytia, streptococcus – even canine parvovirus. This product is known to kill viruses, bacteria, fungi, mold and mildew as it cleans, disinfects, and deodorizes. The training room floor is swept, vacuumed and also disinfected with BEST SHOT 256 Disinfectant weekly, at a minimum – but often more frequently. All toys are washed on a regular basis. Counters, table tops, the grooming sink and shower are wiped down after every use. All bowls and kennel pails are sterilized between each dog's use. All bedding is laundered between each dog's use. The play yards are picked up and cleaned daily.

Illness & Injury:

Owner's
Initials

Absolutely every effort and precaution will be made to keep your dog safe during his stay; however he is a living being and illness or injury may happen. Any illness or injury is immediately reported to the owner. REACH K9 and the owner will discuss and agree to a plan for care. In a case of minor illness such as, diarrhea or vomiting, the dog is immediately quarantined and observed. If authorized by the owner, an herbal supplement may be administered and the product name and dosage is recorded in writing to the owner. If the minor issue doesn't resolve within 48 hours, then the owner is asked to take the dog home. Any remaining training time will be rescheduled when the dog recovers from the illness. If the owners are unable to take the dog home at that time, then

the dog will remain separate from the other dogs and will receive exercise in a separate play yard to avoid contaminating another dog. In the event of injury or a major illness, the severity of the injury or illness will determine the course of action. Minor cuts and scrapes are reported to the owner, cleaned and bandaged as necessary. Anything significant is immediately reported to the owner with the recommendation of a vet visit, and the owner is asked to take the dog home. Remaining training time will be rescheduled. In the event of a catastrophic injury, such as a broken bone, significant laceration, etc...the owner is immediately contacted via phone and the dog is immediately brought to the owner's vet. If the owner's vet is unavailable, or too far away, then the dog is brought to Claws & Paws in Powhatan, VA. The owner assumes all costs associated with the vet visit.

Payment:

Owner's
Initials

For services under \$400; payment will be rendered upon completion of service. For services over \$400; half of the total amount is due up front, the other half is due upon completion. Payment plans must be discussed and agreed to ahead of time. REACH K9 accepts cash, check, and credit cards through Google Pay.

Questions/Concerns:

Owner's
Initials

Any questions, concerns, or special requests should be discussed prior to the dog's stay. Every effort will be made to accommodate your requests. REACH K9 will stay in touch during your dog's stay, and will provide updates and photos throughout, unless specifically requested not to. If any problem arises after your dog returns home; REACH K9 should be notified immediately. If you feel there is anything not addressed in the preceding paragraphs, please list it here.

Physical Activity & Injury/Illness Agreement:

Whether your dog is coming for training, day care, grooming, and/or boarding – your dog is allowed to be a dog; which means they spend time running, jumping, tumbling, and getting dirty with other dogs, and humans. It is possible that your dog is going to get scratched, bumped, and/or bruised. REACH K9 takes every precaution to ensure your dog's safety, but in the event of an injury; Owner agrees to indemnify and hold REACH K9 harmless from and against any and all claims of injury, expense(s), cost(s), loss and/or damages caused by the actions of your Dog.

As your Dog's Owner, you acknowledge and understand that there are certain risks involved in pet training, grooming, boarding, and/or care. You release, indemnify, and agree to hold REACH K9 harmless from any and all manner of damages, claims, loss, liabilities, costs and/or expenses, causes of actions an/or suits, whatsoever in law or equity(including, without limitation, arbitration fees, attorney's fees, court costs, fines, and/or other related costs) arising out of or related to the services provided by REACH K9. REACH K9 will endeavor to create as safe an environment as possible for the training and boarding care of the dog(s) identified above and will offer only sound, safe, and responsible training, care, and post-boarding training instructions. Owner agrees, however, that all animals may exhibit unpredictable behaviors and that REACH K9 is not liable for the actions of the Dog that are outside of the control of the trainer(s).

Owner's Signature & Date

Photo/Video Release (All Clients)

I hereby assign and grant to REACH K9 the right and permission to use, reproduce, distribute, and/or publish the photograph(s), film(s), videotape(s), audio and video recording(s), electronic representation(s) and/or sound recording(s) made of me and/or my dog(s) at any time during the training, grooming, boarding and/or care of my dog(s) by REACH K9, and I hereby release REACH K9 from any and all liability resulting from such use, reproduction, distribution, and/or publication.

I hereby authorize the reproduction, sale, distribution, copyright, exhibit, broadcast, and/or electronic storage of any and all such photograph(s), film(s), videotape(s), audio and video recording(s), electronic representation(s), and/or sound recording(s) without limitation at the discretion of REACH K9, and I specifically waive any right to any compensation I may have for any of the foregoing.

Owner's Signature & Date